Patient Portal



Our Electronic Medical Record, eClinical Works, offers patients free access to parts of their record. This is called the "Patient Portal". This also gives you access to things like:

- Medication List
- Refill Request
- Visit History
- Immunization Record
- Blood Work Results
- Send messages to the Practice

And more!

To gain access to your Patient Portal, just ask one of our Staff Members to

set you up!

Just a reminder, though this does give you access to some of your record, this is not meant to show your entire record. If you have a need for a copy of something in your record, please let our office know.





The "healow" app is your on-the-go access to the Patient Portal. It is available on Apple and Android devices.

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Your First Login	
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to to to to to to	
Welcome to the Clifford Family Practice Patient Portal Our Niter Public Institutes bette communication with our other by providing conversed 34 x7 access trens the control and phage of your con home or	
na	
When you first get to the Patient Portal, type in the User Name and Password that our office sent to you via E-Mail. If you did not receive it, please contact our offic This email will have directions on how to get to thePatient Portal.	e.
User Validation	
Welcome As an added security measure, please answer any one of the questions below to authenticate yourself. By submitting this information you are confirming that you are the intended redpient of the access credentials and have not obtained the information in error. Security Ouestion Date of Birth MM/dd/yyyy Phone Number	
Submit Cancel	
Next, you will be asked to verify your identity. Just answer these questions and hit submit.	
Reset Password	
Congratulations, you have authenticated yourself. Please select your new password. Refer Password Guidelines to create secure passwords.	
New Credentials User Name Security Question Create my own question	
New Password Answer	
Confirm New Password	

Finally, you'll be asked to reset your password

And set up your security question. This will be your password from now on. Just hit submit and you should be on your Portal Page!

From there, feel free to play around and look into what you have access to. Feel free to send us messages with questions and refill requests, or even to make an appointment! Please remember, that this Portal is only for YOU. Your family members have their own. If you ever have any questions, feel free to call the office!